



UNIFYING A SCHOOL DISTRICT WITH POWERFUL TELEPHONY

ELKHORN PUBLIC SCHOOLS

Elkhorn Public Schools, located on the edge of the Omaha Metro Area, is the fastest growing school district in Nebraska. Enrollment has increased by over 6% each year and new facilities are continually being added to accommodate the growing student population. The District is home to 9 elementary schools, 4 middle schools and 2 high schools that welcome a total of 7800 students.

CHALLENGES

Elkhorn Public Schools' rapid expansion was creating a strain on both resources and its internal communication system.

Maintenance was complex, and users in different buildings throughout the campus weren't able to call one another directly. Each building was effectively operating in its own silo.

The District sought to boost efficiency by replacing the 17 standalone systems with a centrally managed telephony solution. It also wanted to improve safety by equipping all classrooms with a phone.

PRODUCTS AND SERVICES

Alcatel-Lucent OmniPCX® Office Rich Communication Edition

Alcatel-Lucent IP Touch® 4018 Extended Edition

Alcatel-Lucent 4019 Digital Phone

Alcatel-Lucent IP Touch® 4028 Extended Edition

Alcatel-Lucent IP Touch® 4038 Extended Edition

WHY ALCATEL-LUCENT ENTERPRISE

Elkhorn Public Schools trusted business partner Dice Communications and had worked with them in the past.

Their proposal, based on Alcatel-Lucent Enterprise solutions, was cost-effective. Dice Communications was also capable of supporting the 3-year phased implementation.

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Location: Nebraska, USA

Vertical: Education

Number of users: 600+

Deal implementation: July, 2015

Business partner: Dice Communications



BENEFITS



TECHNICAL

All buildings at Elkhorn Public Schools are now connected to a centralized telephony system. This means simpler maintenance for the District's sole technician, who also received training by Alcatel-Lucent Enterprise.

With the hybrid telephony system, survivability is assured even in the event of a total IP network failure.



FINANCIAL

Monthly savings are generated thanks to the streamlined system.

Staff members are more efficient as they can easily and quickly reach colleagues with the dial by name functionality.



USER EXPERIENCE

Having a phone in every classroom increases security, giving administrators, staff and parents peace of mind.

Users enjoy a uniform experience across all buildings, making it easier for them to make calls.



“After presentations by multiple vendors, Elkhorn Public Schools chose to partner with Alcatel-Lucent Enterprise. As the District moved to a VoIP system, we felt that they provided the most cost-effective solution. Our partnership with Alcatel-Lucent Enterprise has been excellent. We are still discovering all the things this system can provide to meet our needs as we continually add new buildings. ”

Ryan Lindquist, Director of Business Support Services.

